**Improvement works on your home**

**The Cyclical Improvement Programme**

Islington Council has prepared it's draft seven year Cyclical Improvement Programme. This programme will examine elements of work including roofs, windows, brickwork and external and communal decorations to ensure they are in good order for the next 7 years at least.

The actual year of any work is subject to revision as it will be dependent on the level of resources available. Works to be undertaken will also be subject to detailed surveys and the level of resources available. It is not possible at this time to advise on this, but residents will be advised and consulted in advance of any work being undertaken.

The seven year programme started in 2011 and completes in 2018. If you have work completed within this cycle you will be advised shortly of your next cyclical date.

**Search improvement works**

The improvement works search is an online guide to major improvement works on residential blocks.

* Block pages will be updated as needed until works are completed.

[Search for improvement works to your block](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/improvement-works/Pages/building-works.aspx)

**What information is provided about each block?**

* What works are being carried out
* Who the constructors are
* Start date and estimated completion date
* Contact information
* Information about meetings related to the works

Please note: At this time approximately 600 block pages have the above details. If works are not yet confirmed for your block, your block page will provide general information.

**Do you have a complaint about works currently taking place on site?**

If yes, please contact your Customer Care Officer as the first point of contact. Their contact details can be found in the monthly newsletter which is issued to residents every month and also available to view under the newsletter tab of your block on the improvement works search.

They will investigate your complaint and keep you informed. Where problems or disputes have not been resolved or if you are not happy with the outcome at any stage, the council has a [formal complaints process](http://www.islington.gov.uk/about/contact-complaints/involvedcomplaints/Pages/complaints.aspx).

**If you live on a Tenant Management Organisation (TMO) managed estate**

Your TMO may be responsible for some of the maintenance and improvement works. If you have a complaint about works on a TMO managed estate, please [contact the TMO](http://www.islington.gov.uk/involved/consultation-engagement/tenant-homeowner-involvement/tenant-management-organisations/Pages/tmo-offices.aspx) in the first instance and they will be able to advise you on whether they or the council are responsible.

**Contact the Improvement Works Team**

**Phone 0207 527 7468**

**Email** [brenda.rodney@islington.gov.uk](mailto:brenda.rodney@islington.gov.uk) **-** Choose a letter below **A-Z**

**To ACCESS details on line : islington.gov.uk then follow below details -**

You are here: [Home](http://www.islington.gov.uk/Pages/default.aspx) [Services](http://www.islington.gov.uk/services/Pages/default.aspx) [Housing](http://www.islington.gov.uk/services/housing/Pages/default.aspx) [New build and improving council homes](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/Pages/default.aspx)

**Improvement works on your home**

[Sign In](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/improvement-works/_layouts/Authenticate.aspx?Source=%2Fservices%2Fhousing%2Fnewbuildimprovinghomes%2Fimprovement%2Dworks%2FPages%2Fdefault%2Easpx) [Islington Council](http://www.islington.gov.uk/)-[Speak this page](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/improvement-works/Pages/default.aspx)-[Contact us](http://www.islington.gov.uk/about/contact-complaints)-[Accessibility](http://www.islington.gov.uk/accessibilty)-[BSL](http://www.islington.gov.uk/about/help/accessibility/deaf/Pages/default.aspx)

* [Home](http://www.islington.gov.uk/)
* [ServicesCurrently selected](http://www.islington.gov.uk/services/Pages/default.aspx)
* [Islington life](http://www.islington.gov.uk/islington/Pages/default.aspx)
* [Advice and support](http://www.islington.gov.uk/advice/Pages/default.aspx)
* [Get involved](http://www.islington.gov.uk/involved/Pages/default.aspx)
* [About the council](http://www.islington.gov.uk/about/Pages/default.aspx)

[Log in to my eAccount](https://myeaccount.islington.gov.uk/myeaccount/Account/Login.aspx)

* [Services](http://www.islington.gov.uk/services/Pages/default.aspx)
* [Housing](http://www.islington.gov.uk/services/housing/Pages/default.aspx)
* [New build and improving council homes](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/Pages/default.aspx)
* [Housing development](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/housing_development/Pages/default.aspx)
* [Improvement works on your home](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/improvement-works/Pages/default.aspx)

[Glossary for improvement works](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/improvement-works/Pages/glossary.aspx)

[Improvement works search](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/improvement-works/Pages/building-works.aspx)

* [Policies and strategies on housing](http://www.islington.gov.uk/services/housing/newbuildimprovinghomes/policiesandstrategies/Pages/default.aspx)