

## Islington Leaseholders Association

# Leaseholders!

**Fed up with Hfl and Partners'** high service charges, extortionate major works costs and poor management?

**Looking for** an improved service and better value for money?

#### Then join the ILA!

Formed following a vote by the 10,000+ leaseholders in Islington, we're here to address your concerns and negotiate a better deal for leaseholders.

### Some of your concerns are:

- I Service Charges: lack of clarity in accounting, poorly carried out maintenance, failure to respond to complaints, over charging....
- 2 MajorWorks and Cyclical Maintenance: lack of meaningful consultation, very high prices

- and very poor quality of workmanship, failure to rectify problems....
- **3** Administration: failure to respond to letters, constantly being put through to a different person, ineffective complaints procedure, not knowing who is responsible for what, and finally simply being fobbed off....

Your dedicated ILA Board works constantly to rectify these issues—with monthly open meetings at the Town Hall, often with guest speakers, regular meetings with HFI and Partners and the new Labour Council plus the website and newsletter to keep Leaseholders up to date with what we are doing.

#### **BUT WE NEED YOU TOO!**

Only by all ten thousand of us standing together will we achieve our full aims. By joining the ILA today you can provide funds for us to employ professionals: building surveyors, and lawyers to provide the advice that's needed to deal with the more technical issues and problems that all leaseholders face.

Please fill in this form and join today:

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